Installing Citrix Workspace Client

I. PURPOSE

The purpose of this document is to provide guidance for the installation of the Citrix Workspace client on a Microsoft Windows based PC. Health Choice Network provides the latest recommended client software under the section titled Downloads on HCN’s main webpage, http://www.hcnetwork.org.

II. POLICY:

Access to HCN’s XenApp environment from outside of the established network (ie...home or away from the office) is restricted to authorized personnel which are specified by the Center’s MIS department. Access from inside the network is not restricted to established user accounts.

III. PROCEDURE:

Please follow the guidelines detailed below for the installation procedure of the new Citrix Workspace Client.

Note: The user account on the local PC will need to have sufficient privileges to install software.
III. PROCEDURE (Continued):


2. Scroll to the bottom of the page under Workplace and click on the (PC or Mac) Installer link as described by the red arrow below.

3. Click save to the desktop and unzip it there.

4. Inside the unzipped folder, execute the CleanUp utility and follow the instructions, to remove any previous Citrix Receiver or Workspace installation.
5. Then execute the installer.bat located on the same folder.

The installation will proceed at this point with no interaction needed.
6. When the installation completes the Citrix Workspace screen will simply disappear. You will notice that there is now a blue Citrix workspace icon in your computer's system tray.

The Citrix Receiver will now run silently in the background until it is needed to launch a Citrix XenApp session.

Congratulations! Your installation is completed. You are now ready to log into HCN's web interface for access to your published resources.