Installing Citrix Receiver Web Client

I. PURPOSE

The purpose of this document is to provide guidance for the installation of the Citrix Receiver Web client on a Microsoft Windows based PC. Health Choice Network provides the latest recommended client software under the section titled Downloads on HCN’s main webpage, http://www.hcnetwork.org.

II. POLICY:

Access to HCN’s XenApp environment from outside of the established network (ie...home or away from the office) is restricted to authorized personnel which are specified by the Center’s MIS department. Access from inside the network is not restricted to established user accounts.

III. PROCEDURE:

Please follow the guidelines detailed below for the installation procedure of the new Citrix Receiver Web Client.

Note: The user account on the local PC will need to have sufficient privileges to install software.
III. PROCEDURE (Continued):


2. Scroll to the bottom of the page under Workplace and click on the (PC or Mac) Installer link as described by the red arrow below.

3. Click run or save to the desktop and run from there.
4. The Citrix Receiver installation will launch a window stating “Welcome to Citrix Receiver Setup”. Click on the Install button.

The installation will proceed at this point with no interaction needed.
5. When the installation completes the Citrix Receiver screen will simply disappear. You will notice that there is now a black Citrix receiver icon in your computers system tray.

![Citrix Receiver icon in system tray](image)

The Citrix Receiver will now run silently in the background until it is needed to launch a Citrix XenApp session.

**Congratulations!** Your installation is complete. You are now ready to log onto HCN’s Web Interface for access to your published resources.